

Executive summary

September was a good month for Contoso Dental’s email. We caught a lapsed DKIM key on the patient-reminder service and a short blacklist listing on the office IP, and fixed both the same day. DMARC pass rates rose from 91% to 98% after the reminder service was aligned, so we recommend moving the DMARC policy from monitoring (p=none) to quarantine next month.

9
monitors

0
alerting now

3
incidents this period

Monitor status

TARGET	CHECK	STATUS	DETAIL
contosodental.example	domain health	ok	Score 92/100: 9 pass, 1 warn (DMARC p=none)
contosodental.example	dmarc record	warn	p=none (monitoring only)
contosodental.example	spf health	ok	SPF valid, 6/10 DNS lookups
contosodental.example	dkim selector	ok	Selector s1: 2048-bit RSA key
contosodental.example	blacklist domain	ok	Not listed on any domain blacklist
198.51.100.24	blacklist ip	ok	Not listed (0 of 38 lists)
contosodental.example	cert expiry	ok	Certificate valid for 61 more days
contosodental.example	dns change	ok	No change since the baseline
https://book.contosodental.example/	http uptime	ok	HTTP 200 in 212 ms

Incidents in period

WHEN	WHAT	STATUS	TIME TO RESOLVE
Sep 22, 2026	Office IP 198.51.100.24 listed on Barracuda (delisted after the infected PC was cleaned)	resolved	5 h 35 min
Sep 9, 2026	DKIM selector rem1 (patient reminders) returned no key	resolved	2 h 15 min
Sep 3, 2026	MX changed: mail moved to the new filtering service (expected, confirmed)	resolved	20 min

DMARC summary

DOMAIN	MESSAGES	ALIGNED PASS	VS PRIOR PERIOD
contosodental.example	18,420	98%	+7 pts, volume +7%
contoso-smiles.example	1,260	99%	+1 pts, volume +6%

